

❖ Customs Department Partners with Customs work

What an institution can accomplish on its own is very limited if it is not accompanied by partnerships with third parties capable of providing the support, expertise and advice of the first party. Therefore, the Jordan Customs Department has given great importance to the issue of partnership and the signing of agreements and memorandums of understanding which will contribute to facilitate the work of Customs and enable them to achieve their mission.

Over the past years, Jordan Customs has been able to build excellent partnership relations at all levels locally, regionally and internationally. It has identified its partners and then classified them according to a specific mechanism. The department adopted a sophisticated methodology in identifying and classifying the partners in accordance with the nature of the relationship with them and their role in achieving the strategic objectives of the department, national goals and joint ownership initiatives. The matrix below, which shows the main partners of the department, and the relationship and nature of the relationship according to a mechanism adopted in 2010, is based on the use of a scale that determines the degree of importance and impact on achieving the institutional objectives, in order to ensure the priority of coordination and degree with these partners.

Jordanian Customs Partners Matrix for 2016

No.	Partner's/ Party's Name	Type and Nature of Relationship	Type of Partnership			Description of the Partner					
			Major partner	Regular partner	Potential partner	Partnership Framework			Sector		
						Local	Regional	International	Public	Private	
1.	Prime Ministry	Cooperative	/			/				/	
2.	Ministry of Finance	Structural	/			/				/	
3.	Armed Forces General Command	Cooperative		/		/				/	
4.	Ministry of Interior	Cooperative		/		/				/	
5.	Ministry of Planning and International Cooperation	Cooperative		/		/				/	
6.	Ministry of Industry and Trade	Cooperative	/			/				/	

7.	Ministry of Public Work and Housing	Cooperative		/		/			/	
8.	Ministry of Health	Integrative, Cooperative	/			/			/	
9.	Ministry of Communications and Information technology	Integrative, Cooperative		/		/			/	
10.	Ministry of Agriculture	Integrative, Cooperative	/			/			/	
11.	Ministry of Environment	Integrative, Cooperative	/			/			/	
12.	Ministry of Public Sector Development	Cooperative		/		/			/	
13.	Ministry of Social Development	Cooperative	/			/			/	
14.	General Budget Department	Cooperative, Structural	/			/			/	
15.	General Supplies Department	Cooperative, Structural	/			/			/	
16.	Income and Sales Tax Department	Integrative, Cooperative, Structural		/		/			/	
17.	Department of Press and Publications	Cooperative		/		/			/	
18.	Department of Public Statistics	Cooperative		/		/			/	
19.	Government Tenders Department	Cooperative		/		/			/	
20.	Civil Status and Passports Department	Cooperative		/		/			/	
21.	Department of Land and Survey	Cooperative, Structural	/			/			/	
22.	Food and Drug Administration	Integrative, Cooperative	/			/			/	
23.	Jordan Institution for Standards and Metrology	Integrative, Cooperative	/			/			/	
24.	Free Zones Corporation	Integrative, Cooperative	/			/			/	

25.	Aqaba Ports Corporation	Integrative, Cooperative	/			/			/	
26.	Jordan Investment Board	Integrative, Cooperative	/			/			/	
27.	Education Institutions (public universities)	Cooperative		/		/			/	
28.	Legislation and Opinion Bureau	Cooperative	/			/			/	
29.	Audit Bureau	Integrative, Cooperative		/		/			/	
30.	Civil Service Bureau	Cooperative	/			/			/	
31.	Judicial Council	Cooperative		/		/			/	
32.	Central bank of Jordan	Cooperative		/		/				/
33.	Commercial Banks	Cooperative		/		/			/	
34.	Telecommunications Regulatory Commission	Integrative, Cooperative	/			/			/	
35.	Jordanian Nuclear Energy Commission	Integrative, Cooperative	/			/			/	
36.	Development Zones Commission	Cooperative		/		/			/	
37.	Aqaba Economic Zone Authority	Cooperative, Integrative,	/			/			/	
38.	Royal Jordanian	Cooperative	/			/			/	
39.	Public Security/Residence and Border Department	Cooperative, Integrative	/			/			/	
40.	Public Security/Department of Drivers and Vehicles Licensing	Cooperative, Integrative	/			/			/	
41.	Public Security/Military Security	Cooperative, Integrative	/			/			/	

42.	Public Security / General Intelligence Department	Cooperative, Integrative	/			/			/	
43.	Public Security/ Drug Enforcement Administration	Cooperative, Integrative	/			/			/	
44.	Directorate General of the Gendarmerie	Cooperative		/		/			/	
45.	Civil Defense Directorate	Cooperative	/			/			/	
46.	Greater Amman Municipality	Cooperative, Integrative	/			/				/
47.	Syndicate of Clearance Companies	Cooperative, Integrative	/			/				/
48.	Jordan Federation for Insurance Companies	Cooperative, Integrative	/			/			/	
49.	Royal Scientific Society	Cooperative, Integrative	/			/				/
50.	Shipping Agents Association	Cooperative, Integrative	/			/			/	
51.	Customs Courts (Court of First Instance and Court of appeal)	Cooperative, Integrative	/			/			/	
52.	Jordan Post	Cooperative		/			/			/
53.	Suppliers	Cooperative		/			/			/
54.	Regional Office for Information Exchange in the Middle East	Cooperative		/				/		/
55.	WCO Regional Office	Cooperative	/				/			/
56.	World Customs Organization	Cooperative		/				/		/
57.	Customs Administrations of	Cooperative, Integrative		/			/	/		/

	Neighboring Countries									
58.	World Trade Organization	Cooperative	/			/				/
59.	Embassies of Foreign Countries	Cooperative	/			/				/
60.	Members of the Partnership Council	Cooperative, Integrative								
61.	Donors	Cooperative								
62.	Bodies and civil organizations and charities	Cooperative								